

Electronic Acknowledgement Receipt

EFS ID:	5297520
Application Number:	10673105
International Application Number:	
Confirmation Number:	2566
Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Christine Jacquet
Filer Authorized By:	Douglas W. Swartz
Attorney Docket Number:	4366-113
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Application Type:	Utility under 35 USC 111(a)

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Payment was successfully received in RAM	\$810
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	RCE.pdf	768191	no	3
			9014699c692d11cc678c766eb1ee4eb67e9bc029		

Warnings:

Information:

2		AMEND_5_7_09.pdf	1529006	yes	15
			89dd32883b11e921e9c5fd8f5d8002615f5057fa		

Multipart Description/PDF files in .zip description

	Document Description	Start	End
	Amendment Submitted/Entered with Filing of CPA/RCE	1	1
	Claims	2	9
	Applicant Arguments/Remarks Made in an Amendment	10	15

Warnings:

Information:

3	Fee Worksheet (PTO-875)	fee-info.pdf	30217	no	2
			208884ecd4002ecfcff3debb8ae5353b38b71756		

Warnings:

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Total Files Size (in bytes):			2327414
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New Applications Under 35 U.S.C. 111

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